



## Metals Supplier

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At Robin Materials, we work hard to provide our customers with the best possible customer service.

- An ISO 9001:2008 company, we supply: Titanium, Molybdenum, Tungsten/Tungsten Alloys, Tantalum, Invar®, Kovar®, High Strength Steel, Stainless Steel, Aluminum, Magnesium
- For 25 years Robin Materials has been meeting the material needs of the high tech, defense, and research and development communities. Our customers range from some of the most well known companies in the world, to universities, down to individuals with a need for specialty metals.
- Our specialty is quoting items that are difficult to procure.

Robin Materials has been servicing the many industries of Silicon Valley for 25 years. Our goals are the same now as they were then: Provide our customers with exceptional service.

As a small company, we have created and maintained personal relationships with our clients. We strive to know our customers individual needs for their business.

### Online Order Status

When you place an order with us, you will receive a link that will allow you to track that order. Once your order ships you will receive another email with tracking information.

### Confirmation of orders

After placing an order you will get a confirmation email shortly. If you place an order with us and don't get an confirmation email check your "junk" mail folder - it will probably be in there; otherwise, contact us and we will remedy the situation.

### Returns & Exchanges

We do not accept exchanges, but you can exchange an item by returning it to us and placing a new order for the item(s) that you would like in place of the original order. Please contact us in order to receive complete instructions on returning goods. Once we receive your return, please allow 1-2 weeks for processing.

**For more information please visit <http://www.rmat.com>**